

Quality Improvement Efforts

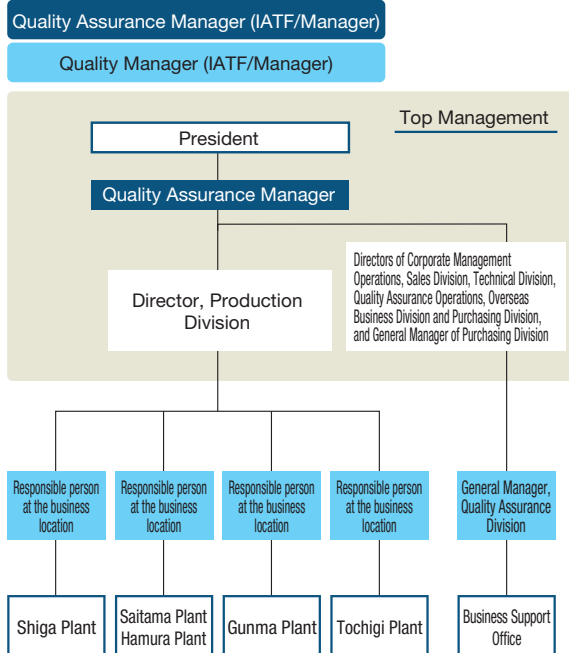
Policies on Quality

The Company shall create and provide products that delight and inspire customers, placing the highest possible quality at the core of its management principles.

Quality Assurance System

We have established the “1 assurance system, 1 manual” rule at all 22 G-TEKT locations in order to produce high-quality products that bring about customer satisfaction. Furthermore, with each business location following this rule, horizontal deployment of the quality assurance system is rendered possible, thereby allowing the system to extend to all locations and contributing to the quality assurance not only of the production activities, but also of distribution and logistics.

●Quality Management System Based on International Standard IATF 16949



Acquisition of IATF 16949 Certification

Since FY2018, we have been working with G-TEKT locations worldwide that have acquired ISO/TS 16949 to make a transition to IATF 16949, a new quality management system in the automobile industry. Once the transition is complete, we will be able to satisfy the quality requirements of our customers with even more advanced quality management.

●IATF 16949 certification acquisition rate (based on number of business locations)

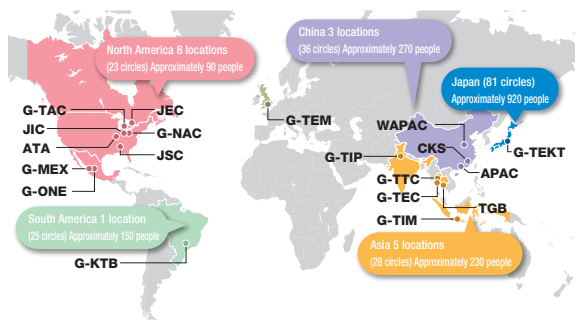
Japan: 100% Overseas: 78%

Implementation of G-TEKT Circle Activities

The G-TEKT Group voluntarily and actively conducts quality control (QC) circle activities (activities in small groups) aimed at learning QC methods for the continuous management and improvement of the quality of products, services, work, etc.

Activities are conducted in an organized manner in pursuit of further enhancement of activities, with managers serving as supervisors.

Approx. 193 circles are engaged in activities in six regions around the world.



G-TEKT Circle World Conference

QC circles selected from all over the world gather together for the G-TEKT Circle World Conference. At the eighth annual conference in FY2018, APAC (China) E Sao Er Guang Circle won the highest award. This is the first time that an overseas-based circle has won the highest award. The circle developed and introduced a general supply management system from scratch. As a result, they succeeded in reducing the 11.5 hours of working time by 88%. In addition, the system was introduced across the business locations in China.



Members of the E Sao Er Guang Circle

TOPICS

G-TEKT in South America (G-KTB): Award from an Automotive Industry Magazine

G-KTB took fifth place in all of Brazil in the “Quality and Partnership Rankings” sponsored by the Brazilian automotive industry magazine (Auto Data). These rankings honor the best suppliers among the 239 companies that have received quality awards from the automakers during the three years from 2015 to 2017. G-KTB has received awards for its quality from local offices of Honda, Toyota and Aisin. Toyota in particular has recognized us with this quality award for three consecutive years.